

DILANTH FERNANDO

IT Professional | Strategic Planning | Project Management

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SUMMARY OF QUALIFICATIONS

A skilled information technology professional with experiences in delivering advance technology solutions to organizations. Proven track record in designing and implementing advance technology infrastructure and enterprise applications to support new business processes, reduce cost, and improve efficiencies. Proven successes in managing technology projects from conception to implementation. Experienced in building efficient teams and effectively leading these teams to achieve business objectives. Continuously striving to make a change such that value is added to organizations through impactful leadership and technology changes.

EXPERIENCE

IT Manager

Allseating Corporation

📅 2015 - Present 📍 Mississauga, ON

Reporting to the President, hired to lead a team in managing Information Technology and processes for this custom furniture manufacturer.

- Manages a team of IT professionals in delivering results while aligning with business objectives.
- Full lifecycle management of technology projects. Initiatives costing between \$100K-500K.
- Creates a 5-year technology roadmap and is on track to implement all recommended initiatives.
- Led the redevelopment of Allseating's website with the latest 3D product configurator.
- ERP platform automation, integration and process optimization leading to labor hours savings and process efficiencies.
- Manages Cybersecurity and responsible for creating the disaster recovery plan.

IT Manager

Techspan Industries Inc.

📅 2013 - 2015 📍 Mississauga, ON

Reporting to the President/Owner of this leading electrical and automotive parts distributor in Canada was hired to establish an IT department and processes.

- Introduced IT best practices to the organization.
- Technology vendor management and contract negotiations.
- Managed the ERP platform selection, platform migration, vendor management.
- Successfully implemented a B2B ecommerce website that is integrated to the ERP platform.

Manager Systems Administration

Transcontinental Media

📅 2011 - 2013 📍 Toronto, ON

Hired to manage the systems administration function and to project manage key infrastructure initiatives.

- Successfully managed IT services SLA for the Email Marketing division of TC Media.
- Oversaw systems administration, IT Service Desk, and IT security governance functions.
- Led the redesigned the data center core switch network backbone for increased redundancy and scalability.
- Managed a team of network and server administrators that managed a VMware environment with 240 servers and multiple IBM Storage Area Network (SAN) storage solutions with 40Tera-bytes of data.

SKILLS

Strategic IT Planning

Leadership

Project Management

IT Budget Management

Enterprise Information Systems

IT Operations Management

STRENGTHS



Business Acumen

The ability to quickly understand business operations helps in delivering cost effective technology solutions.



Strategic Planning

The ability to see the big picture and create long term road maps to align with business strategy.



Leadership

Build and lead teams of IT professionals delivering best in class IT services and solutions to organizations.



Project Management

Full life cycle project management delivery results and ROI.

EDUCATION

B.Sc., Computer Information Systems,
California State University

📍 Los Angeles, CA

CERTIFICATIONS

Project Management Professional (PMP)

PMI

Certified Information Systems Security Professional (CISSP)

ISC2

Certified Information Systems Auditor (CISA)

ISACA

Masters Certificate in Business Analysis

Schulich School of Business

TRAINING / COURSES

AI for Business by University of Pennsylvania

Google Cybersecurity By Google

EXPERIENCE

Sr. IT Manager

Blockbuster Canada

📅 2002 - 2011 📍 Toronto, ON

Recruited by Canada's largest video retail chain to collaborate on the deployment and management of reliable, scalable, and redundant IT infrastructure solutions. Promoted by the Chief Financial Officer to play a more strategic leadership role in IT planning and operations management.

- Managed a team that provided IT services for Canadian operations of Blockbuster Inc. Direct responsibility managing 3 technical analysts and 3 application developers.
- Created the annual IT budgets and set IT department objectives. Advised senior management of new technologies, IT capital investments, and system enhancements to meet evolving business requirements.
- Led the development of Blockbuster Canada's first e-commerce website.

INTERESTS

Bike-packing

Long distance biking

Running

Long distance running

Scuba Diving

Warm water scuba diving